



firstcard.dk

PIN for your First Card

This is what you do:

1. First of all, check the box with plastic film in the right-hand bottom corner. If the word "Opened" appears, before you have removed the plastic film, contact Customer Service on +45 70 20 63 09.
2. Remove the plastic film by lifting it at one corner. Now the word "Opened" should appear.
3. Place the plastic film against a light background to see your PIN on the back of the plastic film.

Useful advice about your PIN:

- Memorise your PIN. Cut the plastic film into pieces and throw them away.
- Block your card by calling +45 70 20 63 09 if you suspect that others have seen your PIN.
- When paying with your card keep it in sight at all times. Do not hand over your card, for instance in a bar, without asking for a receipt for each purchase made. Check also the amount before you sign or enter your PIN.
- Use your hand to shield your PIN entry; this also applies at petrol stations and parking meters.

If you have any questions, please don't hesitate to call our customer service.

Our customer service is available 8-16

First Card customer service +45 70 20 63 09

Card loss reports 24 hours a day

First Card customer service +45 70 20 63 09

Please detach the film and place it on a light surface.

The letter should be destroyed as soon as you have memorised your PIN.